



California Department of

Community Services &amp; Development

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## ARE YOU ELIGIBLE?

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A number of factors are considered when determining eligibility for services, including income and household size. Additional priority factors may include households with vulnerable populations including the elderly, disabled and households with young children.

To find out if you meet LIHEAP income guidelines, you can either use Eli the Eligibility Wizard, an interactive calculator that allows you to select your unique income and household information, or refer to the LIHEAP Income Guidelines Chart:

- [Eli the Eligibility Wizard](#)
- [LIHEAP Income Guidelines Chart](#)

Note: Due to limited federal funding for the program, applicants are prioritized

## Low-Income Home Energy Assistance Program (LIHEAP)



### DO YOU NEED HELP PAYING FOR YOUR HOUSEHOLD ENERGY COSTS?

LIHEAP provides assistance to eligible low-income households to manage and meet their immediate home heating and/or cooling needs.

### WHAT KIND OF ASSISTANCE DO YOU NEED?

LIHEAP offers several kinds of services to help low-income households meet their home energy needs. These services include:

based on greatest need, income, and households with vulnerable populations.



## GET HELP

Most local service providers accept applications throughout the year.

Please visit CSD's [Service Map](#) to locate service providers and find more information about services offered in your local area.



## RELATED PROGRAMS

- [Other Low-Income Utility Programs](#)
- [Make Your Home More Energy Efficient Through Weatherization](#)
- [Free Your Home of Dangerous Lead Paint](#)
- [Find Education, Job Training, Housing or Other Services](#)



## HELPFUL RESOURCES

- [General Energy Saving Tips](#)
- [Winter Energy Saving Tips](#)

- The Home Energy Assistance Program (HEAP) provides one-time financial assistance to help offset an eligible household's energy costs (utility bill).
- The Energy Crisis Intervention Program (ECIP) provides assistance to low-income households that are in a crisis situation. Examples include a household that has received a 24- to 48-hour disconnect notice or service termination by its utility company or a household facing an energy-related crisis of life-threatening emergency in the applicant's household, including a combustible appliance.
- LIHEAP Weatherization provides free energy efficiency upgrades to low-income households to lower their monthly utility bills, while improving the health and safety of the household's occupants. [Click here](#) to find out more about Weatherization services offered in California.
- Another service offered as a component to other LIHEAP services includes energy budget counseling, education on basic energy efficiency practices and instruction on the proper use and maintenance of installed weatherization measures.

## LIHEAP HIGHLIGHT



### SOLAR FOR ALL CALIFORNIA

While middle and upper-income households have been able to take advantage of incentives and special financing options to install solar systems on their homes, these options remain beyond the economic reach for many low-income households. A study released by the U.S. Department of Health and Human Services stressed the need for greater access to available options for low-income households to reduce energy costs. This study reported low-income households can spend as high as 16.4 percent of their income on residential energy services, while an average household spends just 7.2 percent.

CSD's Solar For All California pilot program was designed to help address this disparity by installing rooftop photovoltaic solar systems on the homes of more than 1,000 low-income families throughout California at no cost to the resident. This provides a long-term solution for low-income households to reduce their energy

- [Summer Energy Saving Tips](#)

costs.

The Solar For All California pilot program was honored with a 2012 Green California Leadership Award for energy innovation during the Green California Summit. The CSD program uses innovative funding solutions through federal funding, state rebates and creative partnerships to address unequal access to residential solar energy for low-income families.

- [Learn More About CSD's Solar For All California Pilot Program](#)

The Department is one of thirteen departments and one board under the umbrella of the [California Health and Human Services Agency \(CHHS\)](#)

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